

## **GLENLIVET SURGERY REFURBISHMENT**

As previously notified, we planned to open at The Croft Inn on Monday 18<sup>th</sup> November 2019 in order to allow for work to be done to refurbish the Glenlivet Surgery.

However, today (7.11.19) NHS Grampian have had confirmation from BT that the necessary work will NOT be completed to allow us to have working phones when we move in. **This means there will be a delay in the moving date, so please check our website or call the Practice for up to date information.**

Website address [www.glenlivetmedicalpractice.scot.nhs.uk](http://www.glenlivetmedicalpractice.scot.nhs.uk)

Once we do make the move to the Croft Inn, for operational reasons we need to change our opening hours, so we will open **ALL DAY MONDAY** and **CLOSE HALF DAY WEDNESDAY** for the time we are at The Croft. This will be reviewed again on moving back to the Surgery. The new hours will therefore be:

### **Current opening hours**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am-1pm Closed pm	8am-1pm 2pm-6pm	8am-1pm 2pm-6pm	8am-1pm Closed pm	8am-1pm 2pm-6pm	Closed	Closed

### **Croft Inn opening hours (changes marked in yellow)**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am-1pm 2pm-6pm	8am-1pm 2pm-6pm	8am-1pm Closed pm	8am-1pm Closed pm	8am-1pm 2pm-6pm	Closed	Closed

Once the moving date is confirmed the opening hours for the two weeks around the moving weekend will be as follows:

- Mon - Normal opening hours 8am-1pm
- Tue - Normal opening hours 8am-6pm
- Wed - AM Urgent appts only
- Thu - AM Urgent appts only
- Fri - CLOSED phones diverted to Grantown for urgent calls

### **MOVE TO CROFT INN**

- Mon - AM Urgent appts only
- Tue - AM Urgent appts only
- Wed - Revised opening hours 8am-1pm
- Thu - Normal opening hours 8am-1pm
- Fri - Normal opening hours 8am-6pm

**As soon as NHS Grampian advise us what is happening with regard to the phones this information will be updated with the dates of the move.**

Kathy Cockman  
Executive Manager  
7.11.2019